

Benelux Division RULES FOR MEMBERS

Subscriptions

1. Subscription entitles a member to receive the Club magazine (*First Drop*) for 6 consecutive issues. The Team may extend but not reduce the number of issues. In order to continue to receive the magazine, re-subscription is required.
2. Subscription entitles a member to receive details and participate in Club (both ECC and Benelux Branch) trips and activities, subject to restrictions on the number of places available.
3. Subscription entitles a member to make use of any park offers open to members whilst a valid membership card is held.

Signing up and payment

4. Signing up for ECC Benelux Branch trips will be exclusively through e-mail.
5. Some of the ECC Benelux Branch trips will be exclusively for members of the club. Exceptions might be applicable and can be requested via the branch chairman. After consideration the staff will make the definitive decision.
6. The club staff holds the right to change the minimum or maximum amount of members for a trip at all times.
7. The club staff holds the right to deny a member entry to a trip.
8. European Coaster Club Benelux Branch staff members, including a partner and children, are prioritized when signing up for an event.
9. Your entry for a trip is not official until the costs are paid in full and are in a club-held bank account.
10. The ECC Benelux Branch staff will estimate the costs in organising a trip and offer members the chance to partake in the trip at a price they deem appropriate. Due to exceptional events the price of a trip could be raised after it has been presented to members. The reason for a price hike will always be explained by the staff and will not be applicable to members who have already paid in full for said trip, unless stated otherwise.
11. All payments should be sent to the channels directed in the trip invite;
12. Please respect the deadline for payments. Should a trip be cancelled after your payment has been received, your payment will be fully refunded where possible.
13. A delay in payment might be awarded in specific cases. You can request a delay by sending an email to the trip booking address given on the relevant invite.
14. The staff has the right to cancel a trip at any time due to circumstances beyond their control, e.g. lack of interest makes it non-viable financially or large changes in costs or exchange rates. The staff will endeavour to refund all payments by members for the trip at such a time.

Members under the age of 18

15. Trips organised by the ECC Benelux Branch have a standard minimum age of 18.
16. Members under the age of 18 can participate in events and trips when supervised by a parent or guardian. Members under the age of 16 are restricted to being supervised by a family member over the age of 18. Members between the ages 16 and 18 shall be supervised by a parent-approved guardian over the age of 18. The guardian has to be a registered member of the club and parents

need to sign a parent-guardian form to approve of said guardian and confirm the club holds no liability for the safety or behaviour of their child.

17. The parent-guardian form should be printed and signed in four. All copies shall be signed by a parent and the guardian. One copy is held by the parent, one by the guardian and one is presented to a staff member of the club before the start of the event. A fourth copy shall be sent via regular mail to the club (see article 18).

18. The signed parent-guardian form should be available to the staff at least one week before the start of the trip. Failing to present such form in time can lead to exclusion for the event, possibly without a refund of payment.

19. The staff would like to suggest to members with compulsory education, that they do not skip classes to attend events held on school days. However, such conduct is not forbidden by club rules. Parents of children with compulsory education are fully liable for the decision to keep their child out of school and a parent-guardian form signed for the trip is considered the parental approval of the member skipping class. Therefore, under no circumstance shall the ECC or the ECC Benelux Branch be held liable for members with compulsory education attending their events on school days.

20. Under certain circumstances, a trip or event organised by the club might only be available to members over the age of 18. In this case, this will be made clear on the Trip Invite.

21. Members are expected to always follow local laws, especially on the consumption of alcohol. The club holds no liability for members breaching such laws on a club-organised trip.

22. No exceptions will be made to this policy regarding members under the age of 18.

Before and during the trip

23. If a trip is organised based on carpooling between members, a thread will be opened on the forum to arrange carpooling.

24. In order to never jeopardize the schedule of a trip, time of departure needs to be respected. Make sure you arrive on time.

25. There will be no waiting for members who are late. If for whatever reason you fear running late, please immediately contact a member of the staff (phone number will be announced before every trip). However, there are no guarantees an arrangement or delay of departure will be granted.

26. There are no refunds for 'no shows'. If you don't show up, you forfeit your right to a refund of your payment.

27. If a special element of the trip organised by the club is cancelled, the club will endeavour to find an alternative. If this is not possible, no payment will be refunded to members.

28. Unless mentioned otherwise during the announcement of the trip, the payment for a trip across multiple days does not include a place to stay the night. Such accommodation is left to be found and paid for by the participating member.

29. The Club will not tolerate bad behaviour, alcohol or drug abuse, any form of harassment or discrimination, wilful property damage or bodily harm. Any instances of these will result in one verbal warning from a staff member with, if possible, one witness present.

30. When members are riding a summer luge or bobsled ride, the club is never liable. Every member is expected to accept and adhere to the rules presented at the location of the ride. No form of reckless behaviour will be accepted. The club and the staff are never liable for any damages suffered while riding, including bodily harm, damage to property or mental damages, and it is irrelevant whether this harm is suffered through the conduct of the member or a third party. The

"summer luge" and "bobsled ride" include, but are not limited to, the classic summer luges of steel, concrete and asbestos, alpine coasters, Braso tracks, bobkarts and winter tubing, as well as other rides in which the rider controls the speed of the vehicle and the distance between other riders.

31. Breaking club or park rules can lead to eviction for the park, the event and the club and can be a reason to deny entry to future events. Never forget that at all times you represent the club you are with and that your behavior can reflect both well or badly on the group you are with. Damaging the image of the club is a reason for eviction. If a member is evicted from a trip due to bad behaviour, they are responsible for any and all costs of returning home.

32. The club bears no responsibility or liability for the members. Whether or not to arrange travel insurance is a decision of the participating member, and is strongly recommended by the club.

33. If an Exclusive Ride Session (ERS) organised by the club is cancelled, the club will endeavour to find an alternative. If this is not possible, no payment will be refunded.

34. Parks may organise special events for members such as lift hill walks and maintenance tours. These are voluntary, and the club accepts no liability for members.

35. At no time may members take it upon themselves to walk lift hills, or do any other activity outside what is normally expected on the ride or attraction that may endanger other members, public or park staff without the express permission of both the park staff and the club trip organisers.

36. During trips to the park, all members must abide by park rules with regard to filming or taking photos on rides. If the a park has a 'no camera' policy, that decision is final, and any members found filming by the park, will have to accept the park's decision. During an ERS the organisers will endeavour wherever possible to gain the park's or ride operatives' permission to take cameras on the ride. However, if the park says no, then that decision is final, and any members caught flouting the rule will be asked to either stop filming, or stop participating in the ERS.

Cancellations

37. The ECC Benelux Branch strives to keep costs in case of a cancellation to a minimum. If a park does charge a cancellation fee, the costs will be deducted from payments made.

38. A member can cancel their entry for a trip and receive a refund for any monies paid by sending the staff an email before the deadline booking date given on the invite. A request for cancellation after this date can be made, but a refund is not guaranteed. A mention on the forum is not sufficient for the cancellation to be considered.

39. An entry for a trip requiring a down payment is not official until the down payment has been received and processed by the staff.

Grievances

40. Any queries regarding the branch may be directed to the UK Chairman or Benelux regional chairman. Any queries not dealt with due to the absence of the chairman, may be directed to other staff members. Any member excluded from a trip has the right to appeal only after their return home, or after a trip has ended. In the case of any such disputes, the chairman's decision is final. Under no circumstances will the club give a refund of travel costs.